



INTERNATIONAL GRANITE COMPANY

LIFETIME LIMITED RESIDENTIAL WARRANTY

International Granite Company hereby furnishes a limited warranty to any purchaser of Swiss Performance Quartz that the products will be free from manufacturing defects for a lifetime from the date of installation.

Our products are thoroughly inspected prior to shipping and sale and it is the responsibility of the purchaser to inspect the product upon receipt. Any damage thereafter is the responsibility of the owner.

TERMS & CONDITIONS

This warranty shall:

1. Only apply to products which were installed in a residential property after January 2021
2. Expire upon transfer of ownership of the residential property.
3. Only apply for residential interior use and has not been removed from original installation.
4. Only apply when the product is used for the purpose of counter tops or wall cladding.

EXCLUSIONS

This warranty does not cover:

1. Improper installation.
2. Any outdoor application, damage from heat, fireplace or braai surrounds, flooring application, scratches, improper installation and chemical damage.
3. If the product has been altered in thickness or the altering of any factory applied finish.
4. The removal of product information on the back of the each slab will result in void of the warranty.
5. Natural deterioration of colour over time due to normal or extreme environmental conditions.
6. Natural variations in the colour, size, shape and distribution of the pattern of the natural quartz or the natural variations in the background tone created during the manufacturing process.
7. Spots or blemishes which are inherent in the manufacturing process and do not affect the structural integrity of the material.
8. Transportation, freight, tear-out, demolition in any form, disposal and re-installation, fabrication or associated costs beyond the cost of the product or its replacement.

CARE & MAINTENANCE OF PRODUCT

1. To clean Swiss Performance Quartz, we recommend using warm water, a soft cloth and a suitable mild non-abrasive detergent or good quality spray to wipe clean in order to maintain and ensure that the surface remains looking good.
2. Swiss Performance Quartz are resistant to heat and are not affected by temperatures lower than 100°C. We recommend not placing hot pots and pans directly on the surface but on a hot pad or trivet, this also includes the use of electric frying pans, crock pots or counter top roasting ovens.
3. To remove stubborn marks, stains or dried spills we recommend using a non-abrasive cleaner and a non-scratch sponge/cleaning pad.
4. Refrain from using sharp objects such as knives or screw drivers directly onto the surface.
5. Refrain from using strong chemicals and solvents which can leave the surface permanently damaged.
6. Products to avoid:
 - Dishwasher/polishing agents that have high alkaline/pH levels (pH 8,5 or higher)
 - Bleach
 - Cleaners that contain Caustic Soda, Potassium Hydroxide, Toluene, or Xylene.
 - Oven/grill cleaners
 - Cleaners that contain Pine Oil
 - Products with pumice/abrasive scrubs
 - Tarnish or silver cleaners
 - Paint removers
 - Furniture strippers that contain Methylene Chloride or Trichloroethane
 - Newspaper's, foods with high acidity & food colourants

For the Lifetime Limited Residential Warranty to be effectual, it is essential that the Purchaser ensure that this Warranty is fully and accurately completed. Prior to doing so, it is the responsibility of both the Purchaser and Fabricator to that ensure that he/she is satisfied with the product and installation. Furthermore it is the duty of the Purchaser and Fabricator to ensure that the original warranty has been read, understood and accepted and that the completed warranty registration is returned to the Distributor within 30 days of installation to validate.

The completed warranty registration should be returned to International Granite Company, by sending it via email to warranty@swissstone.com or hand delivered to 690 Chris Hani Road, Redhill, Durban. The Purchaser and Fabricator will thereafter receive an acknowledgement of the registration via email. This acknowledgement will serve as proof of registration.

SWISS PERFORMANCE QUARTZ

www.internationalgranitecompany.com